



GREAT CANADIAN GAMING CORPORATION

October 14, 2008

David & Barbara Rothschild
EATiQuette
2238 East Wahalla Lane
Phoenix AZ. 85024-1260

Barbara & David,

Your presentation and training at our 2008, F&B conference was outstanding. Not a Chef or F&B Manager left without improving their knowledge, skills and abilities. You provided them insightful information and skills which they can immediately utilize in their operations to improve guest satisfaction.

The two of you certainly made quite an impression on our managers, who not only realized the benefit of the training, but experienced the skill and professionalism that both of you presented with. These experienced managers were so impressed that a number of them are pursuing the possibility of having you back to train their staff at their individual resort, casinos or race tracks. Your "EATiQuette Basic Table Service Training Bootcamp" was the perfect presentation to begin with, and I know I will be speaking with you next year about further developmental training courses for our 2009 conference.

Involving the Chefs in this training, along with the F&B Managers, continued to support the team effort at each location with front- and heart-of-the-house personnel. With the Chefs having a better understanding of the challenges faced by service staff, and how they can improve the overall guest experience by actively participating in all areas of the F&B operation, I know that our guest experiences will increase.

It has been a pleasure working and coordinating your training program for Great Canadian Gaming Corporation. Your professionalism, knowledge, experience and teaching methods were refreshing and extremely helpful. Thank you for contributing to the success of our conference and know that, of all the presentations during the 4 day event, the majority of the group commented on yours as providing information and learning that they would take back to their locations and utilize.

Sincerely

Kenneth A. Murray
Director, Corporate Food & Beverage
Great Canadian Gaming Corp.